

# Berlitz language lessons and holiday camps

For children and students from 4 to 19  
Adventure starts here!



New themes for  
language camps 2021

**Berlitz**<sup>®</sup>



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# Welcome!

Language proficiency – an essential skill to succeed in life!

In an economic, social and academic context more and more turned towards globalization, speaking a foreign language is an essential asset for the future success of children. The sooner they are exposed to another language, the greater their chances are to master it perfectly. This is why Berlitz, the worldwide leader in language training, takes care of children from an early age in order to reinforce their school education and optimize their chances of success.

## Mélissa Bruel

Program responsible Kids and Teens

### Why choose Berlitz?

**More than 140 years of experience** of teaching languages to 100 of 1.000 of children and teenagers all over the world.

**An exclusive method** which allows the children to enjoy their lessons and build confidence and autonomy.

**Experienced and qualified teachers** teaching in their native language.

**Monitored progression** with an initial level test and an end of program diploma.

**A complete offer** adapted to all ages and all levels, in Luxembourg and abroad.

**Programs and goals** which are aligned with the Common European Framework of Reference (CEFR), with the possibility to prepare official language exams (TOEFL, IELTS...).



## **Berlitz Mini (ages 4 to 5)**

The Berlitz Mini program offers a fun and stimulating learning environment. The teaching materials used are specifically designed by Berlitz in order to monitor the students' learning progress from an early age. Berlitz instructors teach their native language through games, songs and manual activities.

### **Available languages**

French, English, German

### **Price**

**590€**

The prices incl. VAT per session (12 weeks)  
(study materials and enrolment fees included)

### **Start Dates 2021**

- 22nd September to 15th December 2020
- 5th of January to 30th of March 2021
- 20th of April to the 13th of July 2021
- from 15h15 to 16h00

No lessons during school holidays.





## **Berlitz Junior (ages 6 to 8)**

The Berlitz Junior program is creative and fun, but also demanding and ambitious. Berlitz has developed innovative teaching material adapted to each students' level. Whether they are a beginner or have previous knowledge of the language, your child will improve his or hers oral expression and written skills.

### **Available languages**

French, English, German

### **Price**

**590€**

The prices incl. VAT per session (12 weeks)  
(study materials and enrolment fees included)

### **Start Dates 2021**

- 24th September to 17th December 2020
- 7th of January to 01st of April 2021
- 22nd of April to the 15th of July 2021
- from 15h30 to 16h15

No lessons during school holidays.





## **Berlitz Youth**

The Berlitz Youth program for learning English, French and German is designed for children aged 9 to 12 years. Berlitz Youth is more than a language course: it encourages interactivity and promotes fast progress in a relaxed atmosphere, no pressure placed on the pupils or memorization by rote, but a lot of fun and shared motivation instead!

### **Available languages**

French, English, German

### **Price**

**590€**

Euros for 12 sessions of 45 minutes each (included registrations fees, tuition fees and VAT)

### **Start Dates 2021**

- 24th September to 17th December 2020
- 07th of January to 01st of April 2021
- 22nd of April to 15th of July 2021
- from 16h30 to 17h15

No lessons during school holidays.





Join our holiday academy  
and improve fast!

## Berlitz Holiday Academy

Specifically designed for teenagers (age 13 and above), the Berlitz Holiday Academy brings together interactivity and an intuitive communication approach.

Thanks to study material developed by Berlitz, students discover subjects related to nature, the environment and other current topics.

### Available languages

French, English, German

### Price

- Face-to-face lessons as from 3 students, at Berlitz: **399€**

- Online lessons as from 3 students: **329€**

Regarding weeks including a public holiday: please contact us.

The prices incl. VAT per week (study materials, enrollment fees included)

### Start Dates 2021

- 15-19 February 2021 (FR/EN)
- 06-09 April 2021 (FR/EN)
- 12-16 April 2021 (FR/DE)
- 25-28 May 2021 (FR/EN/DE)
- 19-23 July 2021 (FR/EN/DE)
- 26-30 July 2021 (FR/EN/DE)
- 02-06 August 2021 (FR/EN/DE)
- 09-13 August 2021 (FR/EN/DE)
- 16-20 August 2021 (FR/EN/DE)
- 23-27 August 2021 (FR/EN/DE)
- 30 August - 03 September 2021 (FR/EN/DE)
- 02-05 November 2021 (EN/DE)
- 20-24 December 2021 (FR/EN)
- 27-31 December 2021 (FR/DE)



Available throughout the year – even during school holidays!

## School support

Refreshment and linguistic improvement. The program is tailored to the specific needs of each student.

**Ages:** from 7 years old

**Formulas:** 10, 20, 30 or 40 units of classes.

**Languages:** French, German, English, Luxembourgish, Spanish, Italian etc.

### **Price**

Price varies depending on the length and intensity of the chosen program. Get in touch with us to receive a free and personalized price quote.

## Individual lessons

The ideal formula to improve quickly. Lessons on demand with flexible duration.

**Ages:** from 7 years old

**Formulas:** 10, 20, 30 or 40 units of classes.

**Languages:** French, German, English, Luxembourgish, Spanish, Italian etc.

### **Official language exams**

Berlitz offers preparation courses for official exams such as: TOEFL, TOEIC, IELTS, DELF, DALF, Goethe Zertifikat, etc.

### **... and throughout the year**

Support classes are taught all throughout the school year. Just like the individual lessons, they offer a **constant progression** and reinforce what the student has learned.



# Holiday Camps in Luxembourg

**Learn in the country of languages.** In the heart of Europe and sharing a border with three different countries, Luxembourg is one of the most interesting locations in terms of multilingualism.

# Echternach

Age 7–17

860 Euros

## Languages

🇬🇧 English

## Camps dates

### Multi-Activity Camp

18–24 July 2021

15–21 July 2021

21–28 August 2021

## Accommodation

Youth hostel Echternach

Rooms: 4–6 beds per room  
(en suite showers/bathrooms)

## Transfer details

Students must arrive on the first day of camp and leave on the last day. Please contact us for transfer service information from airports in Luxembourg/Brussels/Frankfurt/Paris.

## Program highlights

### Multi-Activity Camp

- Participate in a creative art workshop in an inspiring and relaxing atmosphere
- Volleyball, basketball, football, and many other sports
- Geocaching around the lake
- During a “Team Total” activity, the teams work together in order to achieve their goal
- Trampolines, indoor archery, climbing ... a multitude of activities awaits you!  
Come and have fun!

## What's included

- Accommodation and catering (full-board)
- Daily English tuition in the morning (4 x 45 minutes), except on arrival and departure days and on full day trips
- Language classes in small groups (maximum 8–12 students)
- Daily afternoon and evening program in English
- Costs of all activities, sightseeing and entrance fees during the camp
- All excursions
- Costs of all equipment required to participate in workshops and the evening programs
- Berlitz Camp certificate
- All taxes

## What's not included

- Flights
- Airport transfers
- Travel and medical insurance



# Luxembourg

Age 7–11

675 Euros

## Languages

 French

## Camp dates

15–19 February 2021

## Accommodation

Youth Hostel of Luxembourg-City

## Program highlights

- Initiation to magic with a professional magician
- Initiation to hip hop dance
- Escape game
- Participate in a creative art workshop in an inspiring and relaxing atmosphere
- Visit the Luxembourg Museum of Natural History like you've never done before!

## What's included

- Daily French tuition in the morning (4 x 45 minutes)
- Small group language classes (maximum 8 – 12 students)
- Daily afternoon program in French
- Costs of all activities, entrance fees during the camp
- Berlitz Camp certificate
- All taxes

## What's not included


- Travel and medical insurance

# Marienthal

Age 11–17

From 849 Euros

## Languages

 German

## Camps dates

25–31 July 2021

15–21 August 2021

## Accommodation

The Marienthal Youth Center is located on the site of a former convent with a turbulent history.

6 to 8 beds per room (shared bathrooms and showers)

## Transfer details

Students must arrive on the first day of camp and leave on the last day. Please contact us for transfer service information from airports in Luxembourg/Brussels/Frankfurt/Paris.

## Program highlights

- Step into the shoes of William Tell by practicing archery
- Relax to the leisurely pace of the tandem
- Strengthen group cohesion by solving 3 Escape Games made up of fun exercises
- Take part in cooperation exercises during the Teambuilding session
- Live a unique experience at the adventure park
- Make photo montages and a movie with an Ipad to keep your best memories!

## What's included

- Accommodation and catering (full-board)
- Daily German tuition in the morning (4 x 45 minutes), except on arrival and departure days and on full day trips
- Language classes in small groups (maximum 8–12 students)
- Daily afternoon and evening program in German
- Costs of all activities, sightseeing and entrance fees during the camp
- All excursions
- Costs of all equipment required to participate in workshops and the evening programs
- Berlitz Camp certificate
- All taxes

## What's not included

- Flights
- Airport transfers
- Travel and medical insurance



# Lultzhausen

Age 12–17

Age 7–17

## From 789 Euros

### Languages

 French

### Camps dates

**Multi-Sports Camp (ages 7-17)**

08-14 August 2021

**Water Sports Camp (ages 12-17)**

25-31 July 2021

### Accommodation

Youth hostel Lultzhausen

Rooms: 2–5 beds per room (some with en suite showers/bathrooms)

### Transfer details

Students must arrive on the first day of camp and leave on the last day. Please contact us for transfer service information from airports in Luxembourg/Brussels/Frankfurt/Paris.

### Program highlights

#### Water Sports Camp

- Canoe-kayak excursions are organized for participants from 11 years onwards
- Paddling
- Afternoon to the lake with friends

#### Multi-Sports Camp

- Discover the tree climbing activity in Heiderscheid. Trained and equipped with the appropriate equipment, walk from tree to tree and observe the surrounding nature from above!
- Choose from beginner and/or advanced courses for mountain biking and learn among other things how to use properly the braking and shifting gears.
- Volleyball, basketball, football, and many other sports

### What's included

- Accommodation and catering (full-board)
- Daily French tuition in the morning (4 x 45 minutes), except on arrival and departure days and on full day trips
- Small group language classes (maximum 8 – 12 students)
- Daily afternoon and evening program in French
- Costs of all activities, entrance fees during the camp
- Berlitz Camp certificate
- All taxes

### What's not included

- Flights
- Airport transfers
- Travel and medical insurance

# Luxembourg-City

Age 7–17

965 Euros

## Languages

 French

## Camp dates

11–17 April 2021

## Accommodation

Youth hostel Luxembourg  
Rooms: 4–6 beds per room  
(en suite showers/bathrooms)

## Transfer details

Students must arrive on the first day of camp and leave on the last day. Please contact us for transfer service information from airports in Luxembourg/Brussels/Frankfurt/Paris.

## Program highlights

- Take to the heights during a tree-climbing afternoon
- Relax in the Luxembourg countryside while playing golf
- Exert yourself during an introduction to skateboarding
- Challenge your new friends in a frenzied Laser Game
- Take part in an Escape Game where you are the hero

## What's included

- Accommodation and catering (full-board)
- Daily French tuition in the morning (4 x 45 minutes), except on arrival and departure days and on full day trips
- Language classes in small groups (maximum 8–12 students)
- Daily afternoon and evening program in French
- Costs of all activities, sightseeing and entrance fees during the camp
- All excursions
- Costs of all equipment required to participate in workshops and the evening programs
- Berlitz Camp certificate
- All taxes

## What's not included

- Flights
- Airport transfers
- Travel and medical insurance

# Schengen

Age 7–17

899 Euros

## Languages



German

## Camp dates

11–17 April 2021

## Accommodation

Youth hostel: Schengen-Remerschen

Rooms: 4–6 beds per room  
(en suite showers/bathrooms)

## Transfer details

Students must arrive on the first day of camp and leave on the last day. Please contact us for transfer service information from airports in Luxembourg/Brussels/Frankfurt/Paris.

## Program highlights

- Enjoy the new sports infrastructure of the hostel and play outdoor sports (football, basketball, etc.) with your new friends.
- Relax around the lake with a delicious ice cream, or enjoy the nice weather to swim and/or play water games.
- Challenge your friends during a laser game session. Fun guaranteed!
- Take to the skies at the Merzig tree climbing park
- Visit the city of Trier and take advantage of its commercial arteries to do your shopping

## What's included

- Accommodation and catering (full-board)
- Daily German tuition in the morning (4 x 45 minutes), except on arrival and departure days and on full day trips
- Language classes in small groups (maximum 8–12 students)
- Daily afternoon and evening program in German
- Costs of all activities, sightseeing and entrance fees during the camp
- All excursions
- Costs of all equipment required to participate in workshops and the evening programs
- Berlitz Camp certificate
- All taxes

## What's not included

- Flights
- Airport transfers
- Travel and medical insurance

# Holiday Camps in France and Belgium





# Lyon

## Age 12–17

### 1.099 Euros

#### Languages

 French

#### Camp dates

01–07 August 2021

#### Accommodation

Youth hostel Lyon

Rooms: 2, 4, 6, 7 beds per room  
(shared showers / bathrooms)

#### Transfer details

Students must arrive on the first day of camp and leave on the last day. Please contact us for transfer service information from airports in Luxembourg/Brussels/Frankfurt/Paris.

#### Program highlights

- Discover the capital of the France during Antiquity, by visiting Vieux Lyon and Fourvière, high places of French gastronomy
- The traboules, a magnificent typically Lyonnais heritage, will reveal all their secrets to you
- Enjoy a relaxing afternoon at Parc de la Tête d'Or
- Visit the Presqu'Île de Lyon and stroll through its shopping streets
- To reward you for all your efforts, head to Walibi Rhône-Alpes for a fun day!

#### What's included

- Full board accommodation
- Teaching in French from Monday to Thursday from 9 a.m. to 12 p.m.
- Lessons in small groups (between 8 and 12 children)
- Sports and cultural activities in the afternoons
- Excursions
- Equipment for sports, workshops and evening activities
- Certificate of participation
- All taxes

#### What's not included

- Flights / airport transfers
- Transportation and medical costs

# Transinne / Euro Space Center

Age 11–17



840 Euros

## Languages

🇬🇧 English

## Camp dates

08–14 August 2021

## Accommodation

Euro Space Center  
Rooms with 10 beds  
(en-suite bathrooms)

## Program highlights

– Space Mission. Participate in every stage of a space mission. Take-off, orbiting, satellite release and return to Earth... We're counting on you to make this mission a success!

– Multi-Axis Chair. This simulator will test your reactions in a disorienting situation. Will you be able to react in the best way possible? Should the need arise, we must be able to count on your abilities to return to Earth safe and sound!

– Moonwalk/Marswal XP. Experience Moon and Mars gravity thanks to virtual reality technology. Be prepared to set foot on these two celestial bodies and discover their breath-taking landscapes.

## What's included

- Full board accommodation
- Teaching in English in the mornings from Monday to Thursday from 9 a.m. to 12 p.m. and Friday from 2 p.m. to 5 p.m.
- Lessons in small groups (between 8 and 12 children)
- Space activities in the afternoons (morning on Friday)
- Materials for workshops and evening activities
- Certificate of participation
- All taxes

## What's not included

- Flights / airport transfers
- Transportation and medical costs





# Welcome to the United States!

For more than 55 years, students have chosen ELS to achieve their English language goals.

With 12 class levels, state-of-the-art language technology centers, multiple testing services and university admission assistance, ELS ensures success through our personalized approach and commitment to student achievement.

## Why choose ELS?

**1. Academic Excellence:** Learning English through ELS is the most effective way to improve your language skills, and prepare you for academic and career success. Over 650 universities worldwide accept the ELS Certificate as proof of English proficiency.

**2. True American/Canadian Experience:** From day one you'll be immersed in an intensive English language experience that is culturally rich and academically rigorous.

Choose to live in a homestay with local families, stay in University housing or in an apartment with fellow students and gain confidence and build skills to last a lifetime.

Every program includes the American/Canadian Experience class which features a blend of local culture, academic counseling, guest speakers and off-campus visits.

**3. More locations:** ELS has the largest network of university campus-based English language centers in the world. You can choose from over 35 locations that include big cities, small towns, rural locations and rich cultures. Many of our centers give you access to student facilities and an authentic on-campus experience.

**4. Supportive and safe:** Every ELS location offers a homestay option with an English speaking host family, so you will always feel safe and comfortable. We can also help you find student residence or other housing. Academic staff are on hand to provide academic advice and assistance in applying to university.

Our teaching staff are the best at what they do. Many of our most experienced teachers are members of TESOL (Teachers of English to Speakers of Other Languages), hold Master's degrees or TEFL Certificates, and have taught at ELS for 15+ years.



Change your life by learning English! Discover all the possibilities open to you.

Since 1961, ELS has helped over 1.2 million students from over 143 countries around the world learn English quickly and effectively. The aim is to prepare our students to compete, excel and succeed in their studies and later in the job market, by providing comprehensive training in English.

Go to the United States or Canada for a total immersion in English. Take the opportunity to discover the habits and customs of local life, and go home with memories in your head.

For more information on dates, places, activities and prices, contact us on **+ 352 26 38 32 48** or by e-mail **Kids@berlitz.lu**



**It is a special feeling  
to be able to help  
people achieve  
their goals.**



# Online Courses

from age 4

As from 265 Euros

## Languages

-  French
-  German
-  English
-  Spanish

## Camp dates

As from 5th of October 2020  
Please contact us for more information.

## Price

Please contact us for the price.  
Tuition fees, pedagogical material,  
and registration fees

## Program highlights

- Develop relevant skills: critical thinking, creativity, collaboration and communication
- Discover or improve a foreign language
- Make new friends
- After school language lessons
- Groups composed by level and age
- Adapted teaching material
- Native teachers
- Small groups (4-6 students)

Please send or fax to:

**Berlitz Kids & Teens · 89-93, Grand-Rue · L-1661 Luxembourg**

**Fax: 00352 26 97 60 75 · kids@berlitz.lu**

Location:	Language <input type="checkbox"/> English <input type="checkbox"/> German <input type="checkbox"/> French
Date:	Program (for example: Horseback riding / Golf etc.) <input type="checkbox"/> Fun & Action <input type="checkbox"/> other variety _____

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Family Name, First name of parent or guardian	Tel. home	Tel. work
Street, Nr.	Tel. mobile	
Postcode, Town/City	E-Mail	

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Child's Name	Please provide further information regarding language level (ex. 3 years of French at school/Berlitz camp Language Level)			
<table style="width: 100%;"> <tr> <td style="width: 10%; padding: 5px;">m/f</td> <td style="width: 40%; padding: 5px;">Date of birth</td> <td style="width: 50%; padding: 5px;">Class</td> </tr> </table>	m/f	Date of birth	Class	Interests/Hobbies
m/f	Date of birth	Class		
<table style="width: 100%;"> <tr> <td style="width: 50%; padding: 5px;">           My child can swim  <input type="checkbox"/> yes      <input type="checkbox"/> no         </td> <td style="width: 50%; padding: 5px;">           My child has camp experience  <input type="checkbox"/> yes      <input type="checkbox"/> no         </td> </tr> </table>	My child can swim <input type="checkbox"/> yes <input type="checkbox"/> no	My child has camp experience <input type="checkbox"/> yes <input type="checkbox"/> no	Other relevant information, medical questions, dietary requirements, other (if applicable)	
My child can swim <input type="checkbox"/> yes <input type="checkbox"/> no	My child has camp experience <input type="checkbox"/> yes <input type="checkbox"/> no			
Friends in the camp you'd like to share a room with	(Empty space for additional information)			

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How did you hear about Berlitz Kids Camps? <input type="checkbox"/> Berlitz School <input type="checkbox"/> Friends <input type="checkbox"/> Internet <input type="checkbox"/> Newspaper/Magazine: _____ <input type="checkbox"/> Other (please explain): _____ _____	I will bring my child <input type="checkbox"/> to the camp <input type="checkbox"/> to the transfer point (only for the French Camp)  <input type="checkbox"/> My child has attended a Berlitz camp _____ times <input type="checkbox"/> My child is attending a Berlitz Camp for the first time
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**Please also send a camp brochure to:**

Name, First name of parent or guardian	<input checked="" type="checkbox"/> I have read and understood the terms and conditions of registration.  _____ Place, date and signature of parent/guardian
Street, Nr.	
Postcode, Town/City	

## 1. VALIDITY OF STANDARD TERMS AND CONDITIONS

- 1.1.** The following general terms and conditions ("GTC") of Berlitz Language and Business Training S.à.r.l. 89-93 Grand-Rue L-1661 Luxembourg (hereinafter "Berlitz"), shall apply as a binding basis for all contractual relationships between Berlitz and the consumers and professional who make use of products and services offered by Berlitz (hereinafter also referred to jointly as "users" or "customers"). A "consumer" is defined by the article L 010-1 1) from Code de la Consommation as any natural person who acts for purposes which do not fall within the scope of his commercial, industrial, artisanal or liberal activity. A "professional" is defined by the article L 010-1 2) as any natural person, legal person or business partnership who or which in entering into a legal transaction does so in exercise of his or its trade, business or profession.
- 1.2.** Certain services and/or products offered by Berlitz can be subject to separate contractual and/or registration conditions as a result of which the regulations of these GTC are supplemented. These are referred to separately as applicable in connection with a given service or product. Such separate, special conditions which vary from these GTC shall take precedence over the regulations of these GTC.
- 1.3.** The contract partner is Berlitz Language and Business Training S.à.r.l. 89-93 Grand-Rue L-1661 Luxembourg unless another contract partner is expressly designated in special offers.
- 1.4.** The contract language is French.
- 1.5.** Conditions of purchase and other terms and conditions of commercial customers shall only apply if and insofar as their validity has been explicitly recognized by Berlitz in writing.

## 2. CONCLUSION OF CONTRACT

- 2.1.** If nothing else has been stipulated in these GTC for special offers, the offers from Berlitz on the internet and in catalogues constitute binding offers to the customer to conclude a corresponding contract with Berlitz. The customer can accept these offers by placing an order. When an order is sent offline to Berlitz by post, fax or email the contract is concluded once the confirmation and invoice have been sent to the customer by Berlitz.

## 3. CONSUMER WITHDRAWAL RIGHTS FOR DISTANCE SELLING CONTRACTS AND FOR CONTRACTS CONCLUDED OUTSIDE OF BUSINESS PREMISES INFORMATION ON RIGHT OF WITHDRAWAL

- 3.1.** Right of withdrawal  
You are entitled to withdraw from this contract within 14 days without stating any reason. The withdrawal period is 14 days from the date the contract was signed. To exercise your right of withdrawal, you must inform us (Berlitz Language and Business Training S.à.r.l. 89-93 Grand-Rue L-1661 Luxembourg or kids@berlitz.lu) of your decision to withdraw from this contract in a clearly-worded declaration (e.g. by letter, fax or email).  
You may use the enclosed model withdrawal form for this purpose. You also have the option of electronically filling in and submitting the model withdrawal form or any other clearly-worded declaration on the following e-mail address kids@berlitz.lu. If you use this option, we will immediately send you confirmation (e.g. by email) of receipt of your declaration of withdrawal.  
To meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.
- 3.2.** Effects of withdrawal  
If you withdraw from this contract, we shall reimburse to you all payments received from you, including the costs of delivery (with the exception of the supplementary costs resulting from your choice of a type of delivery other than the least expensive type of standard delivery offered by us), without undue delay and in any event not later than 14 days from the day on which we are informed about your decision to withdraw from this contract. We shall carry out such reimbursement using the same means of payment as that used by you for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement. If you ask for the performance of services to begin during the withdrawal period, you shall pay us an amount which is in proportion to the services provided up to the point when you communicated to us your withdrawal from this contract, measured against the full scope of the contract. The right of withdrawal applies only to consumers and not to professionals pursuant to the article 222-18 from Code de la Consommation.
- 3.3.** Model contract withdrawal form (If you wish to withdraw from this contract, please complete this form and return it to us.)  
To Berlitz Language and Business S.à.r.l.  
89-93 Grand-Rue  
L-1661 Luxembourg, Grand-Duchy of Luxembourg  
Email: kids@berlitz.lu

I/We hereby give notice that I/we (\*) withdraw from my/our (\*) contract of sale of the following goods (\*)/ for the provision of the following service (\*)  
Ordered on (\*)/received on (\*)

Name of consumer(s)  
Address of consumer(s)  
Signature of consumer(s) (only if this form is delivered in paper form)  
Date

(\*) Delete as appropriate.

## 4. STATEMENTS OF PRICES AND PAYMENT CONDITIONS

- 4.1.** Berlitz services and products are charged at the prices that applied when the order was placed.
- 4.2.** The prices stated on www.berlitz.lu and in Berlitz catalogues are final prices and include statutory value added tax insofar as this tax is chargeable for the service or product in question. The prices of the programs have been determined according to the economic data known at the time of printing the catalog (01.11.2019).
- 4.3.** The applicable prices are derived from the description of the service or product on www.berlitz.lu. The user agrees to pay this price. Payment is due when the service or product is ordered.
- 4.4.** Payment for products or services booked via a Berlitz Center can be made by bank transfer, direct debit, or in cash. Payment processing is handled by SIX Payment Services (Europe) S.A., 10 Rue Gabriel Lippmann, L- 5365 Schuttrange.
- 4.5.** If the customer does not make the down payment or fails to make the remaining payment within the aforementioned due deadlines, Berlitz is entitled to withdraw from the contract after making a payment demand with set deadline on pain of refusal of further performance, and to charge withdrawal costs to the traveller pursuant to section 8.
- 4.6.** The customer does not have any right to receive the travel documents or to make use of travel services until the travel package price has been paid in full.

## 5. PARTIES TO THE CONTRACT AND ORGANIZERS OF THE CAMPS

The parties to the contract are the below-mentioned organizer of the camp and the legal guardian who signed the registration form authorizing the child's participation. Therefore the legal guardian who signed the form is the 'customer' within the meaning of these terms and conditions. In registering the child, the customer confirms that all the child's legal guardians consent to the child's participation in the camp. Should this not be the case, the customer is liable to Berlitz for any resulting damage, losses and/or claims arising.  
Notwithstanding paragraph 1.3 of these terms and conditions, the contractual partner for the booking of language camps is the organizer of the camp in question.

## 6. SUBJECT MATTER OF THE CONTRACT

In the event that changes and variations in individual services from the agreed content become necessary after the conclusion of the contract and are not brought about by Berlitz contrary to good faith, such changes and variations are permitted as long as they are not extensive, do not significantly alter the overall service and do not impair the offer of the trip as a whole. Berlitz agrees to inform the customer of all changes and variations to the services agreed and the reason for the change without culpable delay upon becoming aware of them. Any warranty claims remain unaffected, should any amended services be faulty or incomplete. In the event of necessary, extensive changes or variations to individual services, the customer is entitled to withdraw from the travel contract without penalty. Alternatively, the customer may demand participation in another language camp of equal or greater value, provided that Berlitz is in a position to offer such an alternative language camp from its own range of offers at no extra cost to the customer. The customer must assert this right vis-à-vis Berlitz without culpable delay upon receipt of a declaration from Berlitz informing the customer of the change to the agreed service. This declaration by Berlitz informing the customer of the change must be made directly to the customer without delay as soon as Berlitz becomes aware of the reason that justifies the change. Service providers (such as local language schools) and/ or travel agencies are not empowered by Berlitz in any way to make assurances or to reach agreements that go beyond or contradict any of the statements in the service descriptions in the catalogue or on the Berlitz website, or to modify any of the contents of the travel contract confirmed by Berlitz to the customer.

## 7. DURATION OF CONTRACT AND CANCELLATION

The duration of the contract is based on the content of the service description for the camp booked. Cancellation during the duration of the contract is only possible for good cause. Good cause must be credibly demonstrated at the time of cancellation. Corresponding documentary evidence must be attached. If the trip is seriously hindered, endangered or impaired due to unforeseeable force majeure (e.g. extreme weather conditions at the course location) then both Berlitz and the customer may cancel the contract. If the contract is cancelled, Berlitz may demand reasonable compensation for the services that have been or must still be rendered in order to terminate the trip.

## 8. WITHDRAWAL FROM THE CONTRACT

- 8.1.** Customer's right of withdrawal  
The customer may withdraw from the trip at any time before its commencement. The date on which Berlitz receives the notice of withdrawal is definitive. We recommend that the customer provide notice of withdrawal by means of a registered letter with proof of receipt to Berlitz Language and Business Training S.à.r.l. 89-93 Grand-Rue L-1661 Luxembourg. The customer is not obliged to pay the cost of the travel package if they withdraw from the contract. However, Berlitz may still demand reasonable compensation. This is determined on a prorata basis as follows: If the customer withdraws two (2) months before the agreed departure date, the customer will be totally refund. If the customer withdraws one (1) month before the agreed departure date, the customer will receive the half amount of

the totally amount. If the customer withdraws less than two (2) weeks before the agreed departure date, he will not be refunded any amount. If the customer does not start the trip but did not issue a notice of withdrawal or cancellation: 100% of the travel package price. In all cases, the customer is then at liberty to prove to Berlitz that the expenses and effort saved through the participant's absence as well as other use of the travel services that thus became available justify a lower level of compensation or none at all.

## **8.2. Berlitz's right of withdrawal**

Berlitz may withdraw from the travel contract in accordance with the following provisions, for example if the minimum number of 12 participating persons is not achieved: Withdrawal by Berlitz is possible up to 4 weeks before the agreed departure date. Berlitz is obliged to inform the customer once it has been established that the trip will not be held because the minimum number of participants has not been reached. In this case, Berlitz will send a notice of withdrawal to the customer without delay and the cost of the travel package paid by the customer will be refunded immediately. In the event of withdrawal by Berlitz, the customer may request participation in another language camp of equal or greater value, if Berlitz is able to offer such a camp from its own range of offers, at no extra expense to the customer. The customer must assert this right vis-à-vis Berlitz without delay upon receiving the notice of withdrawal by Berlitz. Berlitz may cancel the contract after departure with immediate effect if a participant continually disrupts implementation of the contract despite receiving a warning from Berlitz or if the participant behaves in violation of the contract to such an extent that immediate cancellation of the contract is. If Berlitz is forced to cancel the contract for good cause, Berlitz retains its fundamental right to receive the travel price; however Berlitz must take into account the value of the expenses and effort saved through the participant's absence as well as any revenues from other use of services not used by the participant, including any amounts credited to Berlitz by its service providers.

## **9. LANGUAGE CAMP RULES, INTERRUPTION AND PREMATURE TERMINATION OF STAY**

Children and adolescents must comply with the camp's house rules and follow the instructions of its supervisors. The consumption of alcohol or illicit drugs is strictly forbidden. We do not grant any refund for services that were not used or for payments already made for children who interrupt or terminate their stay in the camp prematurely for reasons for which Berlitz bears no responsibility. Children with infectious diseases cannot be allowed to continue their stay in the camp in order to avoid the risk of infecting other participants as much as possible. A refund is also excluded if a child has to leave the camp due to their own misbehaviour. Should a child need medical assistance during their stay in the camp, all additional expenses such as for visits to doctors and hospital as well as for other required medical care are to be borne by the legal guardians. These costs are to be reimbursed immediately upon presentation of receipts insofar as they have been paid in advance by Berlitz. Berlitz strongly recommends taking out an individual travel cancellation and curtailment insurance policy before the commencement of travel.

## **10. CLAIMS**

Any complaint related to the progress of the stay must imperatively be sent in writing, by registered mail with acknowledgment of receipt, and without delay to the customer service managed by Berlitz Luxembourg 89-93 Grand-Rue L-1661 Luxembourg. This claim will be responded to within thirty (30) days of receipt of the complaint. Complaints sent after the stay are not admissible if no claim has been made during the stay and such a claim could have allowed Berlitz to satisfy the participant.

## **11. REBOOKING**

In the hypothesis that a Kids & Teens program needs to be canceled due to lack of participants, it will then be proposed the solution of the conversion. It will be proposed to the customer to convert the price of the canceled program into individual course units. One (1) unit corresponds to 45 minutes. It will be offered to the customer as many units as the price paid by the client for the program the customer booked firstly.

## **12. SUBSTITUTE PROGRAMS**

Information about the scope of services in the camp can be obtained online at [www.berlitz.lu](http://www.berlitz.lu). In the case that performance of a program item becomes impossible in a particular case due to force majeure (e.g. bad weather), Berlitz reserves the right to implement a substitute program. Cancellation of the camp because of such a change to a program item is not possible.

## **13. WARRANTY, REMEDY**

If the trip is not provided in accordance with the contract and there is thus a deficiency in the trip, the customer is entitled to demand a remedy. Berlitz can refuse the remedy if this would involve disproportionate effort. Berlitz may also provide a remedy in such a way that substitute performance of equal or greater value is provided. The customer may demand a corresponding reduction in the price of the travel package for the time during which the trip was not conducted in accordance with the contract. The travel price is reduced in accordance with the ratio of the full value of the defect free trip as agreed at the time of sale to its actual value in view of the defect. There is no right to a reduction in price if the customer culpably omitted to notify Berlitz of the

defect. If the trip is seriously impaired as a consequence of a deficiency and if Berlitz does not provide any remedy within a reasonable period of grace to be set by the customer, the customer may cancel the travel contract in accordance with the statutory provisions. We recommend that the customer declare such cancellation by means of a registered letter with proof of receipt. A period of grace for providing a remedy may be dispensed with only if there is no remedy, or if Berlitz definitively refuses to provide a remedy, or if immediate termination of the contract is justified by a special interest on the part of the customer. As a result of such a cancellation by the customer, Berlitz loses its right to be paid the price of the travel package. However, Berlitz may demand compensation for the travel services that have already been rendered as well as for the travel services, if any, which are to be rendered in order for the customer to complete the trip. The amount of this compensation in relation to the original travel package price shall be calculated according to how much lower the value of these services is in relation to the value of the original entire package. However, the customer shall not be required to pay any compensation if these services are of no further interest to the customer after the contract is cancelled. The customer may demand compensation for non-fulfilment without prejudice to their mitigation or cancellation rights unless the deficiency in the travel package is due to circumstances for which Berlitz bears no responsibility.

## **14. LIMITATION OF LIABILITY**

If Berlitz does not either intentionally or through gross negligence bring about a particular instance of damage or loss, Berlitz's liability for contractual compensation claims not related to physical injuries shall be limited to two (2) times the price of the travel package. The same shall apply even if Berlitz is liable for such damage or loss only because of a fault of one of its agents or executive employees. Berlitz's liability is also restricted to two (2) times the price of the travel package in the case of compensation claims for property damage due to unlawful acts unless these claims are caused by intent or gross negligence. Berlitz assumes no liability for damage to health or other injuries to participants or third parties unless these are to be attributed to conduct of Berlitz or its supervisory staff that is culpably in violation of their duties. The same applies to loss, theft or damage relating to items brought by a participant to the camp. Insofar as damage to property of third parties is to be attributed to culpable conduct of the participant, the customer in question shall be liable. This applies most especially to camp facilities and items brought into the camp by Berlitz. Thus the customer agrees to review his or her current third-party liability and personal accident insurance (family insurance) policies accordingly. Berlitz recommends, purely as a precaution, that expensive electronic devices, jewellery and similar valuables should not be brought into the camp.

## **15. ADVERTISING**

Berlitz uses and processes the personal data of each customer for its own promotional purposes by sending the customer information about goods or services which are similar to those already ordered or booked by the customer. The customer may revoke permission to this use of his or her data at any time by sending an email with subject line "Data protection" to [kids@berlitz.lu](mailto:kids@berlitz.lu)

## **16. FINAL PROVISIONS**

**16.1.** The law of the Grand-Duchy of Luxembourg shall apply to the exclusion of the UN convention on the International Sale of Goods (CISG). If the customer is a consumer, this choice of law shall only apply insofar as this choice does not cause the consumer to be deprived of the protection provided by mandatory provisions of the law of the country in which he or she normally resides.

**16.2.** In the event of a dispute concerning the meaning or interpretation of a provision in the English translation of these General Terms and Conditions and where any doubt arises, the French version shall be authoritative.

**16.3.** The place of jurisdiction shall be the location of the headquarters of Berlitz Language Business Training S.à.r.l., i.e. Luxembourg-City, Luxembourg, insofar as the customer is not a consumer but a merchant, a legal entity of public law, or special assets under public law, or the customer has relocated his or her residence or usual place of abode to outside Luxembourg after concluding the contract with Berlitz, or the customer's usual place of abode is not known at the time the action is brought.

**16.4.** Changes and supplements to this contract must be made in writing. Should any of the above provisions prove to be ineffective, the statutory provisions shall apply.

**Date: September 2019**

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**Berlitz**<sup>®</sup>